

Three Hills Municipal Library

2024-2028 Plan of Service

"The Three Hills Municipal Library's mission is to be a hub for Three Hills and area residents, providing universal access to knowledge, literacy, and lifelong learning."

This document outlines the strategic direction that the Three Hills Library Board is wanting to see our library to move over the next 5 years. The plan was developed using input from our Community Survey responded to by patrons and non-members, Library Board Members and Library Staff. The Plan of Service was approved by the Board in April 2024.

1. Satisfy Curiosity and Encourage Life-long Learning.

Patrons will have programs, services, and support to explore topics of personal interest, and to pursue new areas of learning.

- The library will implement the Books for Babies in 2024. Parents of infants born in the area will receive a package, including a board book, certificate for baby's first library card, and an informational brochure.
- The library will establish a space for teenagers and foster an atmosphere where they feel at ease and valued.
- The library will promote teen volunteerism, potentially providing school credit as an incentive for their participation.

2. Stimulate Imagination & Creativity

Patrons will have age-appropriate programs and the resources to express themselves in a variety of ways.

- The library will implement programs for children aged 0-2, beginning with "Baby Steps".
- The library will start a "daytime" adult book club.
- The library will liaise with the Homeschool community to offer a study hall where students can come and interact with peers.
- The library will coordinate with Senior's Outreach to include a stop at the library for the Thursday Senior's bus trip.
- The library will establish a Teen Advisory Committee, granting them a voice in shaping programs tailored to their age group.

3. Celebrate Diversity & Cultural Awareness

Patrons will be able to access programs, resources, and services that promote appreciation and understanding of their personal heritage and that of others.

- The library will transition the Friendship Circle program into a year-round initiative tailored for individuals with disabilities and their caregiver's a minimum of once a month or more often.
- The library will foster inclusivity with newcomers and aboriginal communities by expanding our collection to encompass diverse multicultural literature and resources.
- The library will organize events that focus on multiculturalism.

4. Master Information Fluency

Patrons will be able to have questions answered by knowledgeable staff regarding the electronic services offered through the Marigold Library System.

- The library staff will enhance our knowledge and skills to provide patrons with assistance regarding library resources.
- The library will conduct regular information sessions for patrons, covering various topics such as e-resources, computer usage, utilizing library search tools, i.e. The TRAC system.
- The library will develop a distribution email list for monthly emails containing program schedules and invitations to upcoming events.